

NOV 21 2005

Serial No. 09/876,788
21 Nov 2005 Reply to
19 May 2005 Office Action**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Serial No.: 09/876,788
Applicant: Linyard, et al.
Filed: June 06, 2001
Title: **METHOD AND SYSTEM
FOR PROVIDING
ELECTRONIC USER
ASSISTANCE**
Art Unit: 2154
Examiner: Lee, Philip C.
Docket No.: 11180-05-US

Certificate of Transmission (37 C.F.R. §1.8a)

I hereby certify that this correspondence is being facsimile transmitted to the USPTO centralized facsimile number (571-273-8300) or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.

11/21/05 Shari Herron
Date Shari Herron

Reply Under 37 C.F.R. § 1.114(c)**MAIL STOP AMENDMENT**

Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Sir:

This communication is in response to the Office Action mailed May 19, 2005. Allowance of the above identified application is respectfully requested in view of the following Amendment and Remarks, where:

Amendments to the Attorney Docket Number is on page 2 of this paper; and

Amendments to the Claims begin on page 3 of this paper; and

Remarks begin on page 9 of this paper.

Serial No. 09/876,788
21 Nov 2005 Reply to
19 May 2005 Office Action

Amendment to the Attorney Docket Number

Please amend the attorney docket number to be: 111180-05-US.